



Red Moon Solutions Launches Fixed Assets Manager Knowledge Base

Red Moon Solutions, a leading provider of specialty tax software solutions, announces the recent launch of a large support knowledge base for their top rated Fixed Assets Manager™ software product.

<http://www.redmoonsolutions.com/support/knowledge-base/>

Sarasota, Florida, June 14, 2010 – Red Moon Solutions, a leading provider of specialty tax software solutions, launched a large support knowledge base for their top rated Fixed Assets Manager™ software product.

"Our Fixed Assets Manager clients have told us they love our knowledgeable support team, but they wanted more"; comments Susan Sabatini, Manager, Client Services, Red Moon Solutions. "Packed with nearly 200 solutions, the searchable FAM knowledge base delivers our clients 'anytime access' to our support team's deep technical and tax knowledge. While we enjoy helping our clients using the traditional phone and e-mail support methods, this is a great addition," adds Sabatini.

Red Moon Solutions staff developed the Fixed Assets Manager knowledge base using client support calls over the last four years and will continue to expand as new needs arise. The solutions include tax related and technical topics, ranging from simple tasks—such as discerning which version of FAM is running—to more complex concerns—such as the actions needed to adjust an asset type without changing depreciation for prior years. Additionally, clients will have the ability to ask for answers to questions, if a solution is not available.

Test drive the FAM knowledge base at <http://www.redmoonsolutions.com/support/knowledge-base/>

About Red Moon Solutions

Red Moon Solutions empowers tax professionals with the solutions they want, including Fixed Assets Manager, AuditRoom, eTax Portal, eTaxCalendar, Like-Kind Exchange Matching, and Section 382 Built-In-Gain Solution. Red Moon is flexible, providing solutions to Fortune 500 companies and small businesses. With customizable options, Red Moon's client-based software consistently excels. Experience it:

<http://www.redmoonsolutions.com/>

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