



Fixed Assets Manager System Requirements

Tax Year 2009

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Hardware and Software Requirements

Before installing the Fixed Assets Manager program, you must meet at least the minimum hardware and software requirements. The following tables list the recommended configuration for running Fixed Assets Manager software:

General Specifications

	Recommended	Minimum
Backup System	Recommended, but not required to use the product.	
Internet Access	Required to access www.redmoonsolutions.com for product release information.	Not required to use the product.
CD-ROM	Required for installation	Required for installation
Color Monitor	1024 x 768 16-bit color (high color)	800 x 600 256 color
Adobe® Acrobat®	Reader 6.0	Reader 5.0
Printers	FAM requires a properly configured Microsoft Windows® compatible printer. We do not endorse or certify any specific printer models. Note: Specific drivers may be required to support your print server/network configuration.	

Local Environment

Workstation Configuration Specifications

	Recommended	Also Supported / Minimum
Operating System	Windows XP with Service Pack 2	Windows 2000 Professional Edition with Service Pack 3
Browser	Microsoft Internet Explorer 6.0 with Service Pack 1	Microsoft Internet Explorer 5.5 with Service Pack 2
Database Management System	SQL Server 2005 Express	SQL Server 2000 Personal Edition with Service Pack 3,MSDE 2.0 with Service Pack 3
MDAC	2.7 SP1 with Refresh	2.8
CPU	Pentium 4 / 1.8 GHz or equivalent	Pentium 4 / 1.8 GHz or equivalent
Memory	512 MB	512 MB
Hard Drive Space Required	<p>Varies, depending on number of assets, number of books and years of history, i.e. retirements, transfers and closed years (See examples below)</p> <p>Application / Program files – 100 MB</p> <p>Empty Databases – 15 MB</p> <p>Examples of Populated Databases:</p> <p>1,000 assets, 4 books, 1 year of history:</p> <ul style="list-style-type: none"> – Data File: 19 MB – Log File: 1 MB <p>7,500 assets, 5 books, 1 year of history:</p> <ul style="list-style-type: none"> – Data File: 75 MB – Log File: 3 MB <p>47,000 assets, 16 books, 2 years of history:</p> <ul style="list-style-type: none"> – Data File: 775 MB – Log File: 32 MB 	

Network Environment

Workstation Configuration

	Recommended	Also Supported / Minimum
Operating System	Windows XP with Service Pack 2	Windows 2000 Professional Edition with Service Pack 3
Browser	Microsoft Internet Explorer 7.0	Microsoft Internet Explorer 6.0 with Service Pack 1
CPU	Pentium 4 / 1.8 GHz or equivalent	Pentium 4 / 1.8 GHz or equivalent
Memory	512 MB	512 MB

File Server Configuration

	Recommended	Also Supported / Minimum
Operating System	Windows Server 2003	Network file server with appropriate rights Windows 2000 Server Edition with Service Pack 3 Windows Server 2003 SP1
CPU	Dual Pentium III / 800 MHz or equivalent	Industry standard for chosen operating system
Memory	Industry standard for chosen operating system	N/A
Hard Drive Space Required	100 MB for program files	100 MB for program files

Database Server Configuration

	Recommended	Also Supported / Minimum
Operating System	Windows Server 2003 or Windows Server 2008	Windows 2000 Server Edition with Service Pack 3 Windows Server 2003 SP1
Database Management System	SQL Server 2005 or SQL Server 2008	SQL Server 2000 Standard Edition with Service Pack 3
MDAC	2.7 SP1 with Refresh	2.8
CPU	Dual 2.66GHz or equivalent	Pentium III / 733 MHz or equivalent
Memory	4 GB or more, plus what is required for the operating system	512 MB or more, plus what is required for the operating system
Hard Drive Space Required	<p>Varies, depending on number of assets, number of books, and years of history, i.e. retirements, transfers and closed years (See examples below)</p> <p>SQL Server database components: 250 MB typical (See SQL Server 2000 documentation for more information)</p> <p>Empty Databases – 15 MB</p> <p>Examples of Populated Databases:</p> <p>1,000 assets, 4 books, 1 year of history:</p> <ul style="list-style-type: none"> – Data File: 19 MB – Log File: 1 MB <p>7,500 assets, 5 books, 1 year of history:</p> <ul style="list-style-type: none"> – Data File: 75 MB – Log File: 3 MB <p>47,000 assets, 16 books, 2 years of history:</p> <ul style="list-style-type: none"> – Data File: 775 MB – Log File: 32 MB 	

Terminal Server Environment

Terminal Server Configuration

	Recommended	Also Supported / Minimum
Operating System	Windows Server 2003	Windows 2000 Server Edition with Service Pack 3
Database Management System (Client Only)	SQL Server 2005	SQL Server 2005 Express, SQL Server 2000 Personal Edition with Service Pack 3
Browser	Microsoft Internet Explorer 7.0	Microsoft Internet Explorer 6.0
MDAC	2.7 SP1 with Refresh	2.8
CPU	Pentium 4 / 1.8 GHz or equivalent	Pentium 4 / 1.8 GHz or equivalent
Memory	100 MB per concurrent user	100 MB per concurrent user
Hard Drive Space Required	100 MB	100 MB

Accessing Customer Support

You can access Customer Support at 1 800 224 1260. Please have your Customer Number available.

To access the Customer Support hours and holiday schedule:

1. From your Internet browser navigate to <http://www.redmoonsolutions.com/>
2. From the navigation bar, select Support. The Support Schedule Web page opens.
3. Select the appropriate link.